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Dear DNA 2009 Exhibitor:

We are pleased to announce that we are offering on-line ordering and/or PDF's of the service manual for DNA 27<sup>th</sup> Annual Convention scheduled to be held March 4-7, 2009 (Exhibiting March 3-6, 2009) at the Hilton San Francisco in San Francisco, California.

Please review each form, ordering in advance, those items and services you require. As the Official Decorator, it is strongly urged that all orders for equipment and services be handled through Arata Expositions, Inc. This will greatly assist us in assuring you a smooth well-coordinated installation show run and dismantling.

Once you have received your login and password via e-mail from Arata Expositions, Inc. you can access the service manual as follows:

Please visit our website at [www.arataexpo.com](http://www.arataexpo.com)

Click on the Exhibitors tab, then the Service Manual tab, select DNA 2009 from the drop down window and use your login and password to access the service manual.

THE LOGIN AND PASSWORD ARE CASE SENSITIVE PLEASE USE ALL CAPS.  
PLEASE USE INTERNET EXPLORER AS YOUR BROWSER.

We are looking forward to assisting you with the DNA 27<sup>th</sup> Annual Convention. If you find that you need additional information on any point, please do not hesitate to contact us.

Sincerely,

Roberta Bourque  
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